

Domain Name Registration and Transfers

Q. How do I Transfer My Domain?

A. PrimeView will Transfer your domain name for a fee. To transfer a DNS you must tell the Registrar the new Nameserver information.

Q. What is a Domain Transfer?

A. A domain transfer tells all the computers on the internet where your websites pages are located. To transfer your domain you need to update the list of DNS (domain name servers) for your domain. Every domain name has at least two DNS servers listed. To use your Hostway account you need to change the DNS servers listed for your Domain to our name servers:

PrimeView Nameserver Information

Primary.... NS1.PRIMEVIEW.COM
Secondary.... NS2.PRIMEVIEW.COM

Q. How do I Update my DNS Servers?

A. To update your DNS you need to contact the party you purchased your domain name from. The party you purchased your domain name from is your domain registrar.

Q. Who is my Domain Registrar?

A. The party you purchased your domain name from is your domain registrar. Your domain registrar controls all information for your domain. To change information for your domain like Tech, Admin, Billing, and DNS information you will need to contact your Domain Registrar. To see the information available about your domain you need to do a "whois" on your domain.

Go To <http://www.netsol.com/cgi-bin/whois/whois> and search for your website name. The results are your who is information, it will tell you who you your Registrar is.

How to Tranfer your DNS from Network Solutions / Verisign

How do I replace the Name Server information listed if I have an Account Number/Login?

In order to modify the Name Server information (DNS), please follow the instructions below.

1. Go to our homepage at <http://www.netsol.com>
2. Click the "Manage Account" tab
3. Enter the domain name that you wish to modify and then click "Go"
4. Enter your Account Number/Login and Password, click "Login"

Once you are inside Account Manager, please follow the instructions below:

5. Select the domain name that you want to change.
6. Click on "Manage this Domain".
7. Select "Manage Name Servers" to change your DNS information.

Once your modifications have been submitted, it will take 24-48 hours before your new information will be visible on the Internet. This 24-48 hour delay is due to zone file propagation. The zone files, which update the Internet, are not transferred instantaneously. They take at least 24 hours to upload to the Main Root Servers which, in turn, spread information throughout the Internet. This can create delays of up to 48 hours before changes are visible in our [WHOIS](#) database.

These updates are made at 12AM & 12PM Eastern Time. Requests received and completed by these times will be included in the following zone file update.

How do I replace my Name Server information if I DO NOT have an Account Number/Login?

In order to replace Name Server information, please follow the instructions below:

1. Visit our homepage at <http://www.netsol.com>
2. Click the "Manage Account" tab
3. Enter the domain name that you wish to modify; click "Go"
4. Select "Transfer my domain name to another ISP" from the drop down box provided; click "Go"
5. Input a valid, working e-mail address in the dialogue box provided; click "Go"
6. You will be brought to a page where several different types of modifications can be made. You can replace Server information, update the address of the Registrant, and replace the Contacts on record with this form.
7. Choose your current Authentication Method. If you are unaware of your authentication method, select Mail-From, since contact records are defaulted to Mail-From authentication. If you choose "Crypt Password" be sure to input your password.
8. Scroll to the bottom of the form. This is where the Name Server information is found. Input the Primary and Secondary Name Server information that you desire here. If you are unsure of the IP addresses that are associated with the Name Servers that you have listed, please view our [WHOIS](#) database for this information.
9. Click "Submit this Form for Processing"

Once completed, you have created a form that will be sent to your e-mail address; check the form for accuracy, then forward it to: hostmaster@networksolutions.com

How to Tranfer your DNS from Register.com

For .com, .net, .org, .biz and .info domain names for which register.com is the official registrar, you can use Domain Manager to submit your changes directly to the registry. Once the information is submitted to the registry, please allow 24-72 hours (standard Internet propagation time) for the update to be completed.

Domain Manager can be accessed at: <http://mydomain.register.com>

Once you have logged in to Domain Manager using your user name and password (typically established during the registration process), click the Modify DNS link on the main screen. You will need to be prepared with the names of the DNS that you would like listed as authoritative for your domain name. This information is typically provided by your ISP, Web hosting company or network administrator. Click the appropriate button to edit or add the entries, then enter the name of the DNS you intend to have listed as authoritative for your domain name.

Note: In order to edit the DNS listed as authoritative for your domain name, you will need to have access to the current email address on file for the domain name so that you can complete a confirmation process. This confirmation process will ensure that the requested Name Server change is authorized by the current administrator of the domain name. The confirmation email will be sent to the email address on file for the domain name and will include a link to the last step in the confirmation process.